

Vistarr Laser & Vision Centers Patient Satisfaction Survey

Vistarr Laser and Vision Centers has developed this patient-satisfaction survey as part of our ongoing commitment to consistently deliver a high level of service to our patients. Please take a moment to answer the following questions. Thank you.

Vistarr location:

Provider you saw today:

1. When you call to schedule an appointment, do we see you in a timely manner?
 Always Usually Sometimes Never
2. Are our staff members professional, courteous and responsive to your needs?
 Always Usually Sometimes Never
3. Are you seen within a short time of your scheduled appointment?
 Always Usually Sometimes Never
4. Do we educate you on your condition and treatment options?
 Always Usually Sometimes Never
5. Do you feel that you receive treatment that meets your needs?
 Always Usually Sometimes Never
6. Was your care delivered in a personalized, compassionate manner?
 Always Usually Sometimes Never
7. Would you recommend Vistarr to your friends and relatives? Yes No
8. What would you tell them about us?

9. How can we improve our services to you?

10. Were any of our staff members particularly helpful?

Optional Information

Name _____

Would you like someone to contact you about your visit or comments? Yes _____ No _____

If yes, please provide your phone number
_____ / _____

What are the best times to call? _____

Thank you for allowing us to serve your eye care needs and for providing this valuable feedback.



Setting the Standard for Advanced Eye Care